# **U.S. Department of Homeland Security**

# **Acquisition Planning Forecast System**

April 20, 2020

Search Results Based on the following Search:

Organization: CBP, U.S. Citizenship & Immigration Services

Contract Status: All Contract Statuses

Contract Vehicle: All Contract Vehicles

NAICS Code: All NAICS Codes

Small Business Program: All Small Business Programs

Dollar Range: All Dollar Ranges

APFS Number: All APFS Numbers

Text Search: All Text

<b>APFS Number</b> F2017037217	<b>NAICS Code</b> 541519	Component CBP	Sub-component IA
Contract Vehicle DWAC/EAGLE II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent EMESEC		Contract Number HSBP1015F00435	Contract Complete Sept. 28, 2017
Estimated Release Aug. 30, 2017		Anticipated Award Quarter Q4 2021	
POC Name Sean Mathews	POC Phone 202-325-7819	POC Email sean.mathews@cbp.dhs.gov	

# Description

The primary system covered by this contract is "Cornerstone." It is the contractor's responsibility to maintain oversight of technological changes and opportunities relating to the Cornerstone system, and to be able to define attainable solutions and implement changes to automated business processes and reporting solutions for OPR managers.

<b>APFS Number</b> F2019045476	NAICS Code 811219	Component CBP	Sub-component OIT
Contract Vehicle Contract	Dollar Range over \$100 million	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Chenega Corporation		<b>Contract Number</b> 70B04C18F00000124	Contract Complete June 30, 2025
Estimated Release April 27, 2020		Anticipated Award Quarter Q4 2020	
POC Name Candace Bollinger	POC Phone 5714683347	POC Email Candace.R.Bollinger@cbp.dhs.gov	

## Description

PR 2011-6998: This contract is to establish a five (5) year IDIQ for a re-compete of the requirements of the existing ILS IDIQ, HSBP1014D00031. This contract provides integrated logistics support for Non-Intrusive Inspection (NII) equipment, Radiation Detection Equipment (RDE), Laboratory & Scientific Services (LSS) equipment, Legacy Remote Video Surveillance System (RVSS) equipment, Unattended Ground Sensor System (UGSS) equipment, Agent Support equipment (ASE), and variuos support equipment within CBP.

<b>APFS Number</b> F2019045534	NAICS Code 811219	<b>Component</b> CBP	Sub-component None
Contract Vehicle PO	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release July 29, 2019		Anticipated Award Quarter Q4 2024	
POC Name James Greco	<b>POC Phone</b> 7575251777	POC Email james.greco@cbp.dhs.gov	

The following service requirements to be included in this LCS contract: a. Preventative maintenance b. Corrective maintenance and system restoration c. Life cycle support plan

<b>APFS Number</b> F2019045906	NAICS Code 561422	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle GSA	Dollar Range over \$100 million	Small Business Program None	Contract Status Recompetition
Incumbent CSRA/GDIT		Contract Number 70BUR18F00000028	Contract Complete Aug. 12, 2025
Estimated Release June 5, 2020		Anticipated Award Quarter Q4 2020	
POC Name Daniel Tepper	POC Phone 213-905-2294	POC Email Daniel.Tepper@uscis.dhs.gov	

## Description

USCIS External Affairs (EXA) formerly known as Customer Service Public Engagement Directorate (CSPED) requires services to support calls and chats using a customer engagement center model that employs a mix of web and voice channels for customers to obtain assistance on citizenship and immigration related information. This request is for the contractor to operate, furnish the Contact Center, and provide sufficient operational staff to support the Contact Center interactions and collaborate with the USCIS and other supporting Contractors involved in improving operations. Ultimately, the goal of this effort is to support the phone, chat, and e-services channels of a multi-channel Contact Center that is fully integrated with Genesys, Salesforce/STARS, Verint (NICE/InContact), Aria CIMplicity. The approximate value of calls is 600k on a monthly basis. The intent is to pursue an award using GSA's IT-70, ACCS track for a 12-month base period and four 12-month option periods.

<b>APFS Number</b> F2019046138	<b>NAICS Code</b> 541512	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/Alliant 2	<b>Dollar Range</b> \$50,000,000 to \$100,000,000	Small Business Program None	Contract Status Recompetition
Incumbent Infozen		Contract Number HSSCCG16J00038	Contract Complete Aug. 12, 2025
Estimated Release April 28, 2020		Anticipated Award Quarter Q4 2020	
POC Name Pam Harper	POC Phone 202-272-8971	POC Email Pamela.K.Harper@uscis.dhs.gov	

## Description

\*\*Update 03/13/2020 - Solicitation, award, and POP dates have been updated.\*\*The EIOSS task order will support the entirety of USCIS IT Enterprise Operations needs. The government has the requirement for Operations Support to include hosting, unified communications, technical communications, and program management services.

<b>APFS Number</b> F2019046307	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
--------------------------------	--------------------------	---------------------------------------------------	-----------------------

Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release July 15, 2019		Anticipated Award Quarter Q4 2020	
POC Name Larry Simmons	POC Phone 202-272-8513	POC Email larry.simmons@uscis.dhs.gov	

This acquisition is to procure Adobe Experience Manager software for USCIS's ELIS system. The intended strategy is FirstSource II, Small Business (SB) track.

<b>APFS Number</b> F2019046494	NAICS Code 541930	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle GSA	<b>Dollar Range</b> \$50,000,000 to \$100,000,000	Small Business Program None	Contract Status Recompetition
Incumbent Lionbridge; Language Line; Transperfect		Contract Number HSSCCG-15-A-00001; HSSCCG-15-A-00016; HSSCCG-15-A-00017	Contract Complete April 30, 2025
Estimated Release Feb. 21, 2020		Anticipated Award Quarter Q3 2020	
POC Name Margaret Mayers	POC Phone (202) 272-1566	POC Email Margaret.M.Mayers@uscis.dhs.gov	

## Description

The USCIS Asylum Division has a requirement for interpreting and interpreter monitoring services for a diverse set of languages spoken by applicants applying for Asylum or in the Credible Fear or Reasonable Fear screening process. Monitoring services are typically used for applicants who are required to or opt to bring their own interpreter for the USCIS interview. Direct interpretation is required in cases where USCIS is required to provide the interpreter for the applicant or in other circumstances. The majority of the need is for over the phone on demand interpretation and monitoring, though pre-scheduled over the phone interpretation/monitoring may be required. Interpretation needs may also include video conferencing or in person interpretation depending upon the circumstance, though at this time these requests are infrequent. The majority of this work will be at a contractor facility/location deemed by the contractor within the United States and its territories; the majority of services will be provided over the phone to USCIS. The intent is to issue a multiple award BPA with a five year period of performance using GSA PSS schedule, SIN - 382 2, Interpretation Services.

<b>APFS Number</b> F2019046502	<b>NAICS Code</b> 561110	Component U.S. Citizenship & Immigration Services	Sub-component None	
Contract Vehicle Contract	Dollar Range over \$100 million	Small Business Program 8(a)	Contract Status Recompetition	
Incumbent Brillient Corp		Contract Number HSSCCG-15-C-00002	Contract Complete Oct. 31, 2025	
Estimated Release May 18, 2020		Anticipated Award Quarter Q4 2020		
POC Name Madelynn Whittington	<b>POC Phone</b> (816) 350-5665	POC Email madelynn.c.whittington@uscis.dhs	POC Email madelynn.c.whittington@uscis.dhs.gov	

## Description

USCIS National Records Center (NRC) has a requirement for a contractor to provide administrative and technical support services related to records management. These services will be required for the NRC and NRC Extension Site 1 (ES-1), Lee's Summit, MO, and its sub-office, the File Storage Facility (FSF or HBG), Harrisonburg, VA. The overall objective of the contract will be to provide comprehensive records management services in a manner that ensures efficient, effective, and accountable records responsibility and excellent customer service.

<b>APFS Number</b> F2019046519	NAICS Code 541513	Component U.S. Citizenship & Immigration Services	Sub-component None
--------------------------------	----------------------	---------------------------------------------------	-----------------------

Contract Vehicle GWAC/MAC	<b>Dollar Range</b> over \$100 million	Small Business Program None	Contract Status New Requirement
Estimated Release March 27, 2020		Anticipated Award Quarter Q3 2020	
POC Name Daniel Vodal	POC Phone (202) 272-1167	POC Email Daniel.J.Vodal@uscis.dhs.gov	

USCIS Office of Information Technology (OIT) Information Technology Field Support Division (ITFSD) has a continuing requirement for IT operations and maintenance (O&M) for an estimated 27,000 users at 230 locations nationwide and 28 overseas. Information Technology Operations (NEON) support will ensure USCIS can effectively meet its mission by providing highly skilled technical staff that can bring to life innovative technology solution. Technical services and task areas include: Service Desk Support (Service Desk Tier 1, Service Desk Tier 1.5, Incident Management, Knowledge Management, Problem Management, Service Request Management, Specialized Support); Field Services (Desk side Support (CONUS/OCONUS), Asset Inventory Support, Disposal Preparation Support, Encryption Services, Video Conferencing and Audio/Video (A/V) Operations and Maintenance (O&M), Local On-Site Cabling); OCONUS Site Support (Mobile devices Services, Deployment Services, Server O&M, Training Support); Service Center Services; Account Management Services; and Hardware Incident Resolution In addition to the above, there will be Transition and Program Management task areas associated with this requirement. Anticipating awarding this requirement against GSA Alliant 2 Unrestricted Track. The total estimated cost is approximately \$277M.

<b>APFS Number</b> F2019046560	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program HUBZone	Contract Status New Requirement
Estimated Release July 22, 2019		Anticipated Award Quarter Q4 2020	
POC Name Raghavender Sriram	POC Phone (202) 738-0837	POC Email Raghavender.Sriram@uscis.dhs.gov	

## Description

This requirement is for Oracle licenses and maintenance to ensure continuous operation and includes services as applicable. Maintenance and tech support of Oracle Software and Hardware maintenance to include Levels S1-S4 product-specific tech support, Technical assistance with Software and Hardware implementation, Technical assistance with Software and Hardware integration, IT process and organizational transformation, Education services when the product does not function as described or expected, Right of access to security and bug patches, and Right to upgrade to new product versions and revisions. Award against FirstSource II HUBZone track is anticipated.

<b>APFS Number</b> F2019046914	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT	
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release Aug. 22, 2019		Anticipated Award Quarter Q4 2020	1 .	
POC Name Don Vu	<b>POC Phone</b> 571-468-8679	POC Email don.vu@cbp.dhs.gov		

## Description

To provide nGeniusONE software and maintenance/support - required trained, qualified, and cleared professional services engineer to provide full-time, onsite support

<b>APFS Number</b> F2019047149	<b>NAICS Code</b> 541519	Component CBP	Sub-component None	
Contract Vehicle	Dollar Range	Small Business Program	Contract Status New Requirement	
DWAC/Alliant 2	over \$100 million	None		
Estimated Release May 15, 2020		Anticipated Award Quarter Q4 2020	· ·	
POC Name	POC Phone	POC Email		
Jessica Kopel	5714682423	jessica.c.kopel@cbp.dhs.gov		

Information Technology (IT) Operations and Maintenance (O&M), Upgrades, Updates, Modifications and Enhancements and Business Intelligence support services.

<b>APFS Number</b> F2019047285	<b>NAICS Code</b> 325211	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle Contract	<b>Dollar Range</b> \$50,000,000 to \$100,000,000	Small Business Program None	Contract Status Recompetition
Incumbent HID Global Corporation		Contract Number HSSCCG-15-D-00004	Contract Complete Sept. 24, 2025
Estimated Release May 26, 2020		Anticipated Award Quarter Q4 2020	
POC Name Jason Hawkins	POC Phone 802-872-4638	POC Email jason.s.hawkins@uscis.dhs.gov	

## Description

Rosette Name Indexer Software Renewal

USCIS requires card consumables and an integrated state-of-the-art solution that is configurable for various immigration benefits including the Permanent Resident Card (PRC) and Employment Authorization Document (EAD). USCIS is committed to taking a proactive approach in order to remain ahead of the threat of document tampering, counterfeiting and fraud by periodically upgrading and enhancing security features. Cards shall be laser engraveable, tamper-resistant and durable solid polycarbonate body with RFID and optically variable/holographic-like images embedded within the card construction substrate layers that are compliant with U.S. and international identification card standards. Requirements also include card design service, secure storage for card stock at the vendor's manufacturing facilities, delivery to USCIS production facilities, and related technical support services. USCIS requires a base card design that can be configurable for our current secure identification documents, as well as any potential immigration benefits including background artwork, security features and optically variable/holographic-type images. Cards must be capable of being personalized using current USCIS laser engraving technology. The Contractor shall deliver a combined volume of up to 4.5 million PRC and EAD cards annually. In addition, the Contractor shall demonstrate the capability to support potential "surge" in PRC and EAD card demand for up to 9 million cards annually to support possible future immigration requirements. This will be an open market solicitation.

<b>APFS Number</b> F2019047778	<b>NAICS Code</b> 541519	Component CBP	Sub-component None	
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release Feb. 14, 2020		Anticipated Award Quarter Q3 2020	· ·	
POC Name Jessica Kopel	POC Phone 571-468-2423	POC Email jessica.c.kopel@cbp.dhs.gov		
<b>Description</b> Semantica Software Renewal	•	·		

<b>NAICS Code</b> 541519	Component CBP	Sub-component None	
<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release March 20, 2020		Anticipated Award Quarter Q3 2020	
POC Phone 571-468-2423	POC Email jessica.c.kopel@cbp.dhs.gov		
	541519  Dollar Range \$1,000,000 to \$2,000,000  POC Phone	Dollar Range	

APFS Number	NAICS Code	Component	Sub-component
F2019047783	541519	CBP	None

Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release Feb. 28, 2020		Anticipated Award Quarter Q4 2020	1 .	
POC Name Jessica Kopel	<b>POC Phone</b> 571-468-2423	POC Email jessica.c.kopel@cbp.dhs.gov		
<b>Description</b> Trillium Software Renewal	•	•		

<b>APFS Number</b> F2019047804	NAICS Code 332993	<b>Component</b> CBP	Sub-component None
Contract Vehicle Contract	Dollar Range over \$100 million	Small Business Program None	Contract Status New Requirement
Estimated Release Dec. 30, 2019		Anticipated Award Quarter Q3 2020	
POC Name Kim Prezzi	POC Phone 304-535-5328	POC Email Kimberly.B.Prezzi@cbp.dhs.gov	

This requirement is for the procurement of 9mm service ammunition 5 year IDIQ contract in support of the mission of officers and agents within US Customs and Border Protection (CBP), as well as other agencies both within and outside of the Department of Homeland Security (DHS).

<b>APFS Number</b> F2019047976	<b>NAICS Code</b> 541611	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle Contract	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Alutiiq Technical Services		Contract Number HSSCCG-15-D-00003	Contract Complete Aug. 11, 2026
Estimated Release Jan. 31, 2021		Anticipated Award Quarter Q3 2021	
POC Name Jeffrey Alexander	POC Phone 202-272-9509	POC Email jeffrey.alexander@uscis.dhs.gov	

# Description

USCIS Office of Security and Integrity (OSI) has a requirement for professional security support services to protect USCIS personnel, facilities, assets, and information. Services will support OSI Offices nationwide. The anticipated strategy is open-market, competitive 8(a).

<b>APFS Number</b> F2019048040	NAICS Code 332995	Component CBP	Sub-component None
Contract Vehicle Contract	<b>Dollar Range</b> \$5,000,000 to \$10,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release April 20, 2020		Anticipated Award Quarter Q4 2020	
POC Name Kim Prezzi	<b>POC Phone</b> 304-55-5328	POC Email Kimberly.B.Prezzi@cbp.dhs.gov	

# Description

This requirement is for the purchase of Pressurized Air Launching Systems and accessories for use by the Department of Homeland Security (DHS), Customs and Border Protection (CBP) for duty and training purposes.

APFS Number	NAICS Code	Component	Sub-component
F2019048045	332994	CBP	None

Contract Vehicle Contract	<b>Dollar Range</b> \$5,000,000 to \$10,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release May 27, 2020		Anticipated Award Quarter Q4 2020	
POC Name Kim Prezzi POC Phone 304-535-5328		POC Email Kimberly.B.Prezzi@cbp.dhs.gov	

The Department of Homeland Security (DHS), Customs and Border Protection (CBP) has a requirement for the procurement of shotguns for use in both land base and maritime law enforcement activities. This will result in a 5 year IDIQ contract.

<b>APFS Number</b> F2019048062	NAICS Code 541611	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle Contract	<b>Dollar Range</b> \$10,000,000 to \$20,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Lewis-Price & Associates, Inc.		Contract Number HSSCCG-17-C-00008	Contract Complete Oct. 11, 2025
Estimated Release July 2, 2020		Anticipated Award Quarter Q1 2021	
POC Name Jeffrey Alexander	POC Phone 202-272-9509	POC Email jeffrey.alexander@uscis.dhs.gov	

## Description

USCIS Office of Security and Integrity (OSI) has a requirement to provide administrative, executive and technical support to OSI offices throughout the United States. The anticipated strategy is open-market, competitive 8(a).

<b>APFS Number</b> F2019048063	NAICS Code 541611	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle Contract	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Lewis-Price & Associates, Inc.		Contract Number HSSCCG-17-C-00008	Contract Complete Sept. 10, 2022
Estimated Release April 21, 2020		Anticipated Award Quarter Q3 2020	
POC Name Jared Espenschied	POC Phone 202-272-9183	POC Email jared.k.espenschied@uscis.dhs.gov	

# Description

USCIS has a requirement to provide administrative, technical and executive support the Fraud Detection and National Security (FDNS) directorate in the Washington, DC metropolitan area. The contractor shall efficiently manage and coordinate, as well as assist with business functions required to support FDNS. Support will be provided to a spectrum of divisions which encompass a full range of functions that include employee service support, data entry, training programs, property inventory, communication activities, and ad hoc reporting. Anticipated strategy is to award a sole source 8(a) contract. As of initial posting, an 8(a) partner has not yet been identified.

<b>APFS Number</b> F2019048151	NAICS Code 541512	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Sevatec Inc		Contract Number HSSCCG-17-J-00086	Contract Complete Aug. 3, 2023

Estimated Release May 1, 2020		Anticipated Award Quarter Q4 2020
POC Name Morgan Skaggs	<b>POC Phone</b> 802-872-4154	POC Email morgan.s.skaggs@uscis.dhs.gov

Provide security engnieering services that will protect U.S. Citizenship and Immigration Services (USCIS) IT infrastructure and resources, IT systems and the information used in the various environments against cybersecurity threats. The anticipated strategy is 8(a) STARS II Constellation I, Functional Category 2.

<b>APFS Number</b> F2019048196	<b>NAICS Code</b> 541512	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/CIO-SP3	Dollar Range over \$100 million	Small Business Program SB	Contract Status Recompetition
Incumbent Perspecta Engineering, Inc. and Sevatec, Inc.		Contract Number HSSCCG-15-J-00085 and HSSCCG-15-J-00086	Contract Complete Sept. 14, 2023
Estimated Release June 10, 2020		Anticipated Award Quarter Q4 2020	
POC Name Silvia Kennedy	POC Phone (202) 480-3059	POC Email Silvia.A.Kennedy@uscis.dhs.gov	

## Description

U.S. Citizenship and Immigration Services (USCIS) has a need for Development, Security & Operations (DevSecOps) teams to focus on user design, development, IT operations and security. Market research and acquisition planning is on-going. At time of posting, USCIS is anticipating release of one solicitation under CIO-SP3 Small Business for award of multiple task orders to support this requirement. SPEED is a combination of the existing JETS - Benefits and JETS - Customer Service task orders. This record will be updated as more information is available.

<b>APFS Number</b> F2019048278	<b>NAICS Code</b> 561210	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle Contract	Dollar Range over \$100 million	Small Business Program SB	Contract Status Recompetition
Incumbent FCI Federal		Contract Number HSSCCG-15-C-00018	Contract Complete Nov. 29, 2025
Estimated Release July 13, 2020		Anticipated Award Quarter Q4 2020	
POC Name Jeff Martin	POC Phone (802) 872-4160	POC Email jeffrey.d.martin@uscis.dhs.gov	

# Description

USCIS is seeking in support of the National Benefits Center (NBC) operations of processing applications and petitions for adjudication of immigration benefits. Tasks under the NBC contract include courier services, receive, track and distribute correspondence and packages, perform timely, complete and accurate file room operations including file storage, maintenance and transaction processing, scanning and filing Freedom of Information Act requests, and Program Management.

<b>APFS Number</b> F2019048382	<b>NAICS Code</b> 511210	Component CBP	Sub-component OIT	
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program SB	Contract Status Recompetition	
Incumbent FS PARTNERS LLP	•	Contract Number 70B04C19F00001159	Contract Complete Sept. 29, 2020	
Estimated Release Aug. 4, 2020		Anticipated Award Quarter Q4 2020	· ·	

POC Name	POC Phone	POC Email
Elizabeth Scharen	703-350-5310	ELIZABETH.M.SCHAREN@cbp.dhs.gov

The purpose of this fixed-price contract is to renew software maintenance for Quest (Active Directory) Software in support of the National Data Center. The tools report changes in the Quest (Active Directory) environment, alert on security vulnerabilities, allow for restoration of any deletion or configuration change without rebooting, and fulfill regulatory compliance by providing long-term encrypted log archival. The contract includes license usage, enhancements, improvements, product documentation and updates. The contractor shall provide 24X7 support to correct errors or malfunctions.

<b>APFS Number</b> F2019048383	<b>NAICS Code</b>	Component	Sub-component
	311991	CBP	None
Contract Vehicle BPA	<b>Dollar Range</b>	Small Business Program	Contract Status
	over \$100 million	SB	New Requirement
Estimated Release March 13, 2020			
POC Name FRANK DUARTE	<b>POC Phone</b> (202) 425-1775	POC Email FRANK.S.DUARTE@CBP.DHS.GOV	

## Description

The US Customs and Border Protection, United States Border Patrol (USBP) and the Office of Field Operations (OFO) across the United States Southwest Border Area of Operations (SWB AOR), have a requirement for prepackaged meal delivery for detainees held in temporary custody. This action will establish a Multi-Award Blanket Purchase Agreement (BPA), to service the below listed USBP Sectors and OFO Field Offices. Prospective Offerors shall be allowed to propose to all or just some locations, and all or just some requirements. The purpose of this procurement action is to establish 5-year agreement(s) with multiple vendors to become a one-stop shopping tool for the provision of detainee meals. Most locations required up to 900 meals per day (300 breakfast, lunch and dinner), but requirements shall vary, with contracts and purchase card orders to be placed against the established BPAs. The following USBP Sectors and OFO Field Offices shall be included in this requirement: (1) San Diego Sector and San Diego Field Office, (2) El Centro Sector, (3) Yuma Sector, (4) Tucson Sector and Tucson Field Office, (5) El Paso Sector and El Paso Field Office, (6) Marfa Sector, (7) Del Rio Sector, (8) Laredo Sector and Laredo Field Office, and (9) Rio Grande Valley Sector.

<b>APFS Number</b> F2019048487	NAICS Code 541330	Component CBP	Sub-component Air and Marine
Contract Vehicle Contract	<b>Dollar Range</b> \$10,000,000 to \$20,000,000	Small Business Program None	Contract Status New Requirement
Estimated Release April 17, 2020		Anticipated Award Quarter Q4 2025	
POC Name Kenneth James	POC Phone 202-325-4686	POC Email Kenneth.t.james@cbp.dhs.gov	

## Description

This contract will serve to continue the technological upgrades required for Customs and Border Protection (CBP) Air and Marine Operations (AMO) to remain relevant with the rapidly improving technological changes in airborne sensors, processing capabilities and sensor data dissemination. Johns Hopkins University Applied Physics Lab (JHU/APL) has a long history with AMO in providing rapid reaction and prototyping activities that have procured technologies that enhance AMO operational imperatives and existing capabilities for successful mission execution.

<b>APFS Number</b> F2020048548	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program SDVOSB	Contract Status New Requirement
Estimated Release Feb. 26, 2020		Anticipated Award Quarter Q3 2020	
POC Name Melissa Lewis	<b>POC Phone</b> 571-468-8153	POC Email melissa.a.lewis@cbp.dhs.gov	

## Description

This procurement will serve to purchase the maintenance and support for Veritas Net Back up and the eDiscovery Platform (Clearwell), and Veritas Storage Foundation.

<b>APFS Number</b> F2020048551	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release April 23, 2020		Anticipated Award Quarter Q3 2020	·
POC Name Melissa Lewis	POC Phone 571-468-8153	POC Email melissa.a.lewis@cbp.dhs.gov	
<b>Description</b> Splunk Software and support services.			

<b>APFS Number</b> F2020048553	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent GOVPLACE		Contract Number 70B04C19F00000506	Contract Complete Aug. 24, 2021
Estimated Release May 18, 2020		Anticipated Award Quarter Q4 2020	·
POC Name Randy Malota	<b>POC Phone</b> 571-748-9625	POC Email Randall.Malota@cbp.dhs.gov	
<b>Description</b> PR 20115685	•	•	

<b>APFS Number</b> F2020048605	<b>NAICS Code</b> 541613	Component CBP	Sub-component OPA
Contract Vehicle GSA	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent Elevation Ltd		Contract Number HSBP1015A00002	Contract Complete June 30, 2025
Estimated Release Jan. 21, 2020		Anticipated Award Quarter Q4 2020	
POC Name Kimberly Heindl	POC Phone 202-325-2815	POC Email kimberly.heindl@cbp.dhs.gov	

CBP seeks a Contractor who shall directly provide a full scope of targeted marketing communication services. The BPA will be awarded and task orders issued against it as work and funding becomes available. The task orders shall be firm fixed price for labor and other direct costs. The media buys and travel costs shall be direct pass through, not to exceed approved amounts. CBP seeks a response that demonstrates the responder's direct ability as the prime provider to deliver integrated marketing and communication solutions across various media channels; provide performance metrics that demonstrate goal achievement, and a quality assurance plan. For this requirement, the SIN: 541 5; NAICS 541613 Integrated Marketing Services and Product Service Code (PSC) R701 Support- Management: Advertising.

<b>APFS Number</b> F2020048651	<b>NAICS Code</b> 541512	Component CBP	Sub-component None	
Contract Vehicle Other	<b>Dollar Range</b> over \$100 million	Small Business Program SB	Contract Status New Requirement	
Estimated Release May 15, 2020		Anticipated Award Quarter Q3 2020	•	
POC Name Ryan Butts	POC Phone (202) 256-7341	POC Email innovation@cbp.dhs.gov		

CBP has a need to procure autonomous border surveillance capabilities. This capability will serve to enrich relevant CBP information technology systems of record by providing new data streams that support improved situational awareness to ongoing tactical operations and strategic support without requiring additional manpower resources to support. Note: This will be a Small Business Innovative Research (SBIR), directed award.

<b>APFS Number</b> F2020048678	<b>NAICS Code</b> 541512	Component CBP	Sub-component None
Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Favor TechConsulting LLC		Contract Number GS00Q17GWD2175	Contract Complete May 27, 2022
Estimated Release March 2, 2020		Anticipated Award Quarter Q3 2020	•
POC Name Heather Williams	POC Phone 202-603-5353	POC Email heather.m.williams@cbp.dhs.gov	
Description	•	<u> </u>	

This is to acquire requirements management support services, related to the Programs and Projects overseen by the Trade Transformation Office.

<b>APFS Number</b> F2020048767	<b>NAICS Code</b> 541511	Component CBP	Sub-component None
Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent DigitalSpec, LLC		Contract Number 70B03C19F00000954	Contract Complete March 14, 2021
Estimated Release April 16, 2020		Anticipated Award Quarter Q3 2020	
POC Name Jan Brzosko	POC Phone 571-468-6644	POC Email jan.brzosko@cbp.dhs.gov	

## Description

This effort is a technology support contract. The acquisition of these services to DAC-TER is associated with OFO's "path Forward RPM Recapitalization" effort. The acquired support services will be leveraged for the development and integration of tools and software that will be utilized to monitor and improve systems and communication health between ARDIS and lateral CBP RPM and NII systems. These services are forecasted to promote a cost savings in existing operations and improve efficiencies in operations of ARDIS and interconnected systems. ARDIS is a platform technology allowing the electronic transmission of RPM and NII data via the CBP network to the DAC-TER database for implementation tools assessing, in near real time, nuc/rad threats and health status of RPMS.

<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None	
Dollar Range	Small Business Program	Contract Status	
\$500,000 to \$1,000,000	WOSB	Recompetition	
Incumbent		Contract Complete	
Blue Tech Inc		Jan. 25, 2021	
	Anticipated Award Quarter		
Jan. 10, 2020		Q2 2021	
POC Phone	POC Email		
202-272-8513	david.dahler@uscis.dhs.gov		
	541519  Dollar Range \$500,000 to \$1,000,000  POC Phone	NAICS Code 541519  U.S. Citizenship & Immigration Services  Dollar Range \$500,000 to \$1,000,000  Contract Number 70SBUR19F0000088  Anticipated Award Quarter Q2 2021  POC Phone  POC Email	

## Description

This acquisition is to procure CloudBees Jenkins Platform for Enterprise software subscription, maintenance, and support. The anticipated strategy is FirstSource II, EDWOSB track.

<b>APFS Number</b> F2020049040	<b>NAICS Code</b> 336611	Component CBP	Sub-component Office of Air and Marine Operations
Contract Vehicle Contract	Dollar Range over \$100 million	Small Business Program SB	Contract Status Recompetition
Incumbent Global Maritek Systems, Inc.		Contract Number HSBP1010C00120	Contract Complete Sept. 30, 2030
Estimated Release Feb. 28, 2020		Anticipated Award Quarter Q4 2020	
POC Name Frank Marinelli	POC Phone 904-827-8428	POC Email frank.p.marinelli@cbp.dhs.gov	

Provide technical requirements for the CBP Air and Marine Operations, National Vessel Maintenance Contract. Work is done throughout CONUS / Puerto Rico / VI.

<b>APFS Number</b> F2020049053	NAICS Code 238210	Component CBP	Sub-component Facilities Management & Engineering
Contract Vehicle Contract	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release April 3, 2020		Anticipated Award Quarter Q3 2020	
POC Name Reynaldo Estrada Jr	<b>POC Phone</b> 956-984-3850	POC Email reynaldo.estradajr@cbp.dhs.gov	

## Description

This project will involve the installation and/or replacement of various system(s) and/or components including but not necessarily limited to, Emergency Backup Generators, Site Lighting upgrades.

<b>APFS Number</b> F2020049054	NAICS Code 238220	<b>Component</b> CBP	Sub-component Facilities Management & Engineering
Contract Vehicle Contract	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release April 3, 2020		Anticipated Award Quarter Q3 2020	
POC Name Reynaldo Estrada Jr	POC Phone 9569843850	POC Email reynaldo.estradajr@cbp.dhs.gov	

## Description

The Brownsville location require HVAC replacement/upgrade, in part due to a 2010 ban on the production of new equipment using refrigerant R-22 and expected 2020 ban on production/import of refrigerant R-22. Due also to decreasing availability of R-22, the cost has significantly risen. Therefore, moving to a more available refrigerant such as R410A, 407C &134A are desired. This replacement and upgrade will also address current facility concerns with the aging HVAC equipment involving energy efficiency, significantly old and damaged equipment conditions, and increased maintenance and operational cost.

<b>APFS Number</b> F2020049056	<b>NAICS Code</b> 423850	Component CBP	Sub-component OTD	
Contract Vehicle BPA	<b>Dollar Range</b> \$5,000,000 to \$10,000,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release Feb. 20, 2020		Anticipated Award Quarter Q3 2020	·	
POC Name Lloyd Sams	<b>POC Phone</b> 575-748-8120	POC Email lloyd.k.sams@cbp.dhs.gov		

The BP Academy in Artesia, NM is in need of creating an Agreement for Student Gear Kits. A Blanket Purchase Agreement against GSA Schedule 84: SIN 426\_99 "Introduction of New Services/Products related to Law Enforcement and Security Equipment" is planned. This request is for a Base Year Contract with four option years. Vendor will supply required student gear and place all material into backpack to be given to students upon entering training at the Border Patrol Academy in Artesia, NM

<b>APFS Number</b> F2020049175	NAICS Code 541330	Component CBP	Sub-component Air and Marine
Contract Vehicle GSA	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program None	Contract Status Recompetition
Incumbent BAE		Contract Number 1015F00340	Contract Complete Sept. 30, 2025
Estimated Release March 1, 2020		Anticipated Award Quarter Q3 2020	
POC Name Carl Barnes	POC Phone 9043303844	POC Email carl.a.barnes@cbp.dhs.gov	

## Description

Provide technical assistance and support services for assigned CBP P-3 AEW and LRT aircraft; as well as DHC-8 and Multi- Role Enforcement Aircraft (MEA) equipment. This support will include radar, optical, and communication systems support services; air vehicle and mission equipment training, repair, modification and technical support services; maintaining support of ground station facilities, avionics systems and data development, depot level aircraft technical support, and documentation services. U.S. Customs and Border Protection (CBP) requires satellite communications capabilities to support Air and Marine Operations (AMO). AMO depends on Raytheon PSC-5D tactical satellite radios to support their operations around the continental U.S., Puerto Rico, and the Virgin Islands.

<b>APFS Number</b> F2020049177	<b>NAICS Code</b> 541611	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/OASIS	<b>Dollar Range</b> \$10,000,000 to \$20,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release May 29, 2020		Anticipated Award Quarter Q4 2020	
POC Name Kera Wilkins	POC Phone 202-272-9529	POC Email kera.s.wilkins@uscis.dhs.gov	

# Description

The Department of Homeland Security (DHS) U.S. Citizenship and Immigration Services (USCIS) Field Operations Directorate (FOD) is facing a mission challenge to expand the volume of immigration benefit applications that are processed without further increasing existing backlogs and/or processing times, while maintaining and improving security and fraud detection, all without substantially increasing the current staffing level. FOD is soliciting the assistance of a highly experienced and knowledgeable contractor with staff who can deeply comprehend and consider mission objectives and provide expert support as FOD develops, tests, implements and integrates solutions that will realize significant efficiency gains throughout its operational processes within the immigration domain. FOD has already developed the strategic framework of a reimaged business model (the USCIS Adjudication Service Blueprint) that outlines a future segmented business process and corresponding set of enabling concepts. FOD has also already established a mature, agile Program Management Office (PMO) to provide the leadership, accountability and management structures needed to ensure the successful delivery of numerous interrelated projects. In delivering the business vision outlined in the Blueprint, the FOD PMO seeks a partner to support program management, portfolio and project management, integration, planning, concept exploration, communications and change management, facilitation, and business and data analysis. This will include identifying and resolving the multitude of diverse challenges and risks inherent in managing a complex business transformation effort, and will require innovation and creativity in problem solving in addition to technical expertise as the contractor works collaboratively with the federal staff. Successful implementation of the Blueprint vision into operations across the Directorate will change business processes and affect work culture, require modifications to existing policies and procedures, and necessitate en

<b>APFS Number</b> F2020049185	<b>NAICS Code</b> 541611	Component CBP	Sub-component BP
Contract Vehicle Order	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program SB	Contract Status New Requirement

Estimated Release April 9, 2020		Anticipated Award Quarter Q4 2020
POC Name Bruce Pierpoint	<b>POC Phone</b> 571-468-9056	POC Email Bruce.Pierpoint@cbp.dhs.gov

The TACCOM Modernization Program must have an unbiased evaluation on an annual basis. Program ownership costs, such as operations including service contracts, and disposition, can easily consume as much as 80% of the total lifecycle costs. Operations are a critical area where improved effectiveness and productivity can have the greatest net measurable benefit in cost, performance, and mission accomplishment. Both OMB and DHS require Investments in operations to perform either a Post Implementation Review (PIR) or Operational Analysis. OMB and DHS require the submission of OAs and/or PIRs as part of the Major Business Case. This analysis is designed to measure the effectiveness of acquisition programs in meeting strategic, business, and stakeholder needs as well as financial performance as dictated in the DHS Instruction Guide 102-01-001 – Operational Analysis Guidebook.

<b>APFS Number</b> F2020049187	NAICS Code 236220	Component CBP	Sub-component OFO
Contract Vehicle Contract	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program None	Contract Status New Requirement
Estimated Release June 4, 2020		Anticipated Award Quarter Q1 2021	
POC Name Pedro L Ramos	<b>POC Phone</b> 787-729-6999	POC Email PEDRO.L.RAMOS@CBP.DHS.GOV	

## Description

The U.S. Custom House, located in San Juan, is a Spanish Colonial Revival style building listed on the National Register of Historic Places. Built in 1924, and expanded almost immediately and completed in 1931, it has been in the continuous ownership and use by the United States Customs and Border Protection (CBP). It is currently used for field operations and cargo processing. The building is located in the La Puntilla section of Old San Juan, facing San Juan Bay on one side and surrounded by city streets on the other three. The two-story building is approximately 65,500 square feet in size. The first-floor houses offices, an analytical laboratory, warehouse, and garage, and the second-floor houses executive and administrative offices surrounding two large, open courtyards. CBP is the sole occupant, The physical address of the building is #1 Calle La Puntilla, San Juan, Puerto Rico 00901. Given that this facility is listed on the National Register of Historic Places, all renovation work will need to follow strict guidelines with regard to preservation of historical fabric for this project. The local State Historic Preservation Office (SHPO) in Puerto Rico has been involved with the design of this project. The construction drawings and specifications reflect the requirements of the SHPO accordingly.

<b>APFS Number</b> F2020049219	<b>NAICS Code</b> 561210	Component CBP	Sub-component Facilities Management & Engineering
Contract Vehicle Contract	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program None	Contract Status New Requirement
Estimated Release Jan. 31, 2020		Anticipated Award Quarter Q3 2020	
POC Name William Marks	POC Phone 2147016533	POC Email william.r.marks@cbp.dhs.gov	

## Description

This contract includes all labor, supervision, tools, materials, equipment, transportation, and management to provide for all facility systems operations and service support, to include, minor construction for the Summit Point training area in Summit Point, West Virginia. All equipment, supplies, components or systems acquired or installed in the provision of these services become the property of the Government.

<b>APFS Number</b> F2020049326	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release May 1, 2020		Anticipated Award Quarter Q4 2020	
POC Name Tiffany Thompson	POC Phone 802-872-4149	POC Email tiffany.a.thompson@uscis.dhs.gov	

USCIS is seeking Continuous Monitoring and Agile Support Services (CMASS) to provide consultative and professional cyber security services in support of the Risk Management Program for risk assessment and optimization, streamlining capabilities, and enhancing the Risk Management processes to include program management, project planning and program performance. Awarding as an 8A STARS II Constellation I Direct-Award.

<b>APFS Number</b> F2020049447	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release April 13, 2020	•	Anticipated Award Quarter Q3 2020	·
POC Name Melissa Blondin	POC Phone 802-872-9474	POC Email Melissa.A.Blondin@uscis.dhs.gov	

## Description

This buy will be for NETAPP, VMWARE and associated items to support the National Benefits Center (NBC). This is a hardware buy; there are no installation services required, and all items will be delivered to one location. The intended strategy is FirstSource II, Small Business (SB) track.

<b>APFS Number</b> F2020049452	NAICS Code 621999	Component CBP	Sub-component HRM
Contract Vehicle GSA	<b>Dollar Range</b> \$5,000,000 to \$10,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Caduceus		Contract Number HSBP1015C00059	Contract Complete Sept. 29, 2025
Estimated Release June 5, 2020		Anticipated Award Quarter Q4 2020	
POC Name Van Spivey	POC Phone 202-325-6186	POC Email van.spivey@cbp.dhs.gov	

## Description

U.S. Customs and Border Protection's (CBP) Office of Human Resources Management (HRM) seeks a contractor that can provide a team of Site Coordinators that are available 24/7 to support the CBP Drug-Free Workplace Program. The Contractor shall provide coordination with Health and Human Services (HHS) certified clinics (staffed by certified specimen collectors/Site Coordinators) that are available 24/7 to support CBP requirements located within 60 miles of the duty stations. The Contractor shall provide Site Coordinators to coordinate on-site and off-site random drug testing of employees located at approximately 600 duty stations located within the U.S., the U.S. Virgin Islands, Puerto Rico, Canada, and overseas. The contractor shall have the capability to support random, reasonable suspicion, follow-up, voluntary and post-accident drug testing while meeting the timelines associated with each collection in accordance with the HHS Mandatory Guidelines for Federal Workplace Drug Testing Program, Urine Specimen Collection Handbook, the Statement of Work and other applicable guidelines.

<b>APFS Number</b> F2020049462	NAICS Code 541513	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle GWAC/MAC	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent AVER		Contract Number HSHQDC-13-D-E2021	Contract Complete Jan. 21, 2025
Estimated Release May 25, 2020		Anticipated Award Quarter Q4 2020	
POC Name John Sauer	POC Phone 202-272-9275	POC Email john.c.sauer@uscis.dhs.gov	

United States Citizenship and Immigration Services (USCIS), Office of Information Technology has a continuing requirement to fulfill and provision IT hardware, software, and associated services to USCIS end users. Professional services required by this task order include support efforts in Program Management, Technology Management, Fulfillment Operations, Asset Management, IT Property Management at selected USCIS locations which includes the 5 USCIS Service Centers, the National Records Center, the OIT Enterprise Operations Center (EOC), the OIT Technology Assessment Center (TAC), the OIT Enterprise Network Equipment Warehouse, Inventory Management Support for the Enterprise Infrastructure Division (EID) Architecture Engineering Support (AES) and the Enterprise Infrastructure Operations Support Services (EIOSS) contracts and TITAN Refresh Deployment Support at selected USCIS locations. Anticipating awarding against NIH CIO-SP3 SB

<b>APFS Number</b> F2020049503	<b>NAICS Code</b> 621111	Component CBP	Sub-component None
Contract Vehicle BPA	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent JFK Advanced Medical, LC		Contract Number HSBP1015A00026	Contract Complete May 31, 2021
Estimated Release May 4, 2020		Anticipated Award Quarter Q3 2020	
POC Name Ronald Kellar	POC Phone 646-733-2341	POC Email ronald.l.kellar@cbp.dhs.gov	

## Description

The Customs and Border Protection (CBP) Office at JFK International Airport, New York has a recurring requirement to obtain medical services for detainees with internally concealed contraband, including but not limited to, heroin, cocaine, amphetamines, marijuana, hashish, illegal pills, and currency. The Contractor shall provide all required facilities, supplies, equipment, management, professional personnel, medical quality management, and staff to provide the medical services specified herein. These services will support the CBP mission of the detection and interception of illegal drugs being internally smuggled through JFK International Airport by international travelers. The contractor's facility shall offer on-site medical services, including physician/nurse services twenty-four hours daily, seven (7) days per week, and shall be located within close proximity of JFK International Airport. It is anticipated that this contract will be issued as a five (5) year Blanket Purchase Agreement (BPA).

<b>APFS Number</b> F2020049509	NAICS Code 541611	Component CBP	Sub-component OT
Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent The Lunsford Group, LLC		Contract Number HSBP1016P00224	Contract Complete May 31, 2023
Estimated Release April 15, 2020		Anticipated Award Quarter Q3 2020	
POC Name Keith Josephson	POC Phone 571-286-1973	POC Email keith.w.josephson@cbp.dhs.gov	

## Description

The scope of this effort is to acquire a full range of support services for defining, refining, aligning, evaluating, and reporting OT's performance measures, outcomes, and metrics under a Firm Fixed Price contract related to the OT's Mission. The scope of this effort also includes making continuous process improvement recommendations to enhance OT's mission effectiveness based upon the outcomes and measures gathered and supporting OT's development of a tailored performance measurement framework, knowns as the Evaluation for Consistency, Accountability and Transparency (E-CAT), on a directorate-by-directorate basis throughout the office. The Government will assume responsibility for maintaining the performance measurement framework from the Contractor after government acceptance of the final solution for each directorate.

<b>APFS Number</b> F2020049537	<b>NAICS Code</b> 541611	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle Contract	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Metaphase		Contract Number 70SBUR18C00000007	Contract Complete Oct. 31, 2021

Estimated Release April 22, 2020		Anticipated Award Quarter Q3 2020
POC Name Meikle Paschal	POC Phone (202) 676-7647	POC Email meikle.e.paschal@uscis.dhs.gov

USCIS has a requirement for a Contractor to provide a variety of professional and technical support services to include documenting business operations and performing data analysis; database and application development with supporting documentation; researching the impacts of new or revised policy and technology system modernization; and statistical, financial, and economic analysis. This requirement is an 8(a) direct award and a vendor has already been selected. The original record stated that this was a competitive 8(a) award which was incorrect when published.

<b>APFS Number</b> F2020049538	NAICS Code 541512	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$50,000,000 to \$100,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release May 15, 2020		Anticipated Award Quarter Q4 2020	
POC Name Jose Soiza	<b>POC Phone</b> (202) 870-6392	POC Email jose.m.soiza@uscis.dhs.gov	

## Description

Security Operations (SecOps) for the USCIS Security Operations Center (SOC) - The SecOps contract will provide professional services in security analytics, incident response, threat hunting, forensics, incident response security solution engineering, Risk Management and Governance automation and orchestration, multi-cloud security incident response, cyber threat intelligence, enhanced security orchestration and automation response, and security product and technology risk assessment. Anticipate awarding against GWAC - GSA 8(a) STARS II Constellation I, Functional Area 2

<b>APFS Number</b> F2020049542	<b>NAICS Code</b> 541618	<b>Component</b> CBP	Sub-component Office of Air and Marine Operations	
Contract Vehicle Contract	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status Recompetition	
Incumbent Roccomar Inc.		Contract Number 70B02C18C00000058	Contract Complete May 8, 2021	
Estimated Release April 6, 2020		Anticipated Award Quarter Q3 2020	· ·	
POC Name Robert Bristol POC Phone 571-468-7217		POC Email ROBERT.C.BRISTOL@cbp.dhs.	POC Email ROBERT.C.BRISTOL@cbp.dhs.gov	

Provide program management, procurement, business/financial management, logistics, and engineering support to the TARS PMO.

<b>APFS Number</b> F2020049550	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None	
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$5,000,000 to \$10,000,000	Small Business Program HUBZone	Contract Status New Requirement	
Estimated Release April 6, 2020		Anticipated Award Quarter Q3 2020	· ·	
POC Name Dedglan Freeman	POC Phone 202-272-8923	POC Email Dedglan.d.freeman@USCIS.DHS.GOV		

## Description

Purchase of 13,000 pieces of equipment to include workstations, monitors, notebooks, scanners, and printers. This order is primarily for implementation of Field Offices and Asylums as a part of the Titan Refresh FY20 approved plan. The intended strategy is FirstSource II, HubZone track.

<b>APFS Number</b> F2020049565	<b>NAICS Code</b> 541512	Component U.S. Citizenship & Immigration Services	Sub-component None	
Contract Vehicle Other	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release May 1, 2020		Anticipated Award Quarter Q3 2020	1 .	
POC Name Jong Lee	POC Phone (202) 320-5102	POC Email jong.m.lee@uscis.dhs.gov		

This is a BPA CALL against the Department of Homeland Security Services for Enabling Agile Delivery (SEAD) Blanket Purchase Agreement (BPA) contract vehicle. The purpose of this requirement is to acquire SERVICES FOR ENABLING AGILE DELIVERY (SEAD), to provide support for the Planning and Management Oversight (PMO) Support to the Identity, Records, and National Security Delivery Division (IRNSDD) for 1 base year (7-person team) and one optional year (7-person team). There is no development work associated with this requirement. The contractor is to provide technical methods, techniques, and concepts that are innovative, practical, cost-effective, and conducive to agile application development.

<b>APFS Number</b> F2020049579	<b>NAICS Code</b> 423430	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle GWAC/MAC	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program None	Contract Status New Requirement
Estimated Release June 1, 2020		Anticipated Award Quarter Q4 2020	
POC Name Melissa Blondin	POC Phone 802-872-9474	POC Email Melissa.A.Blondin@uscis.dhs.gov	

# Description

This requirement is for brand name Cisco Switches, Router, Wireless Access Points, installation and associated items as well as APC Netbotz and PDU/UPS hardware to support the ZNK (Newark, NJ Asylum) project. The items will be delivered to one location. The intended strategy is GSA Connections II.

<b>APFS Number</b> F2020049616	NAICS Code 541611	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle GWAC/MAC	<b>Dollar Range</b> \$10,000,000 to \$20,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent Accenture Federal Services		Contract Number 70SBUR18F00000049	Contract Complete Jan. 23, 2026
Estimated Release Sept. 1, 2020		Anticipated Award Quarter Q1 2021	
POC Name Angel Delgado	POC Phone 202-520-4900	POC Email angel.l.delgado@uscis.dhs.gov	

# Description

IT services to undertake a human-centered, design-based approach to help our organization innovate and grow; identify new ways to serve and support customers by uncovering needs and behaviors; support the agency to build a creative culture and the internal systems required to sustain innovation to launch new ventures and; use analytical tools and generative techniques to help clients see how their new or existing operations will look in the future, and build road maps for getting there. The intended strategy is NIH CIO-SP3 Small Business.

<b>APFS Number</b> F2020049622	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release May 20, 2020		Anticipated Award Quarter Q4 2020	

F	POC Name	POC Phone	POC Email
1	Elizabeth Scharen	703-350-5310	elizabeth.m.scharen@cbp.dhs.gov

The requirement is to provide Oracle hardware and software maintenance in accordance with the bill of materials (BOM). The Oracle products require ongoing upgrades to allow for integration of information and continued enhancement of the CBP systems. The Contractor shall provide patches, documentation, troubleshooting support, installation and upgrade support, and configuration support.

<b>APFS Number</b> F2020049624	NAICS Code 541512	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle GWAC/MAC	<b>Dollar Range</b> \$10,000,000 to \$20,000,000	Small Business Program TBD	Contract Status Recompetition
Incumbent Sapient Government Services Inc.		Contract Number HSSCCG-17-J-00077	Contract Complete April 5, 2023
Estimated Release June 30, 2020		Anticipated Award Quarter Q1 2021	
POC Name Larry Simmons	POC Phone 202 272-9484	POC Email Larry.Simmons@USCIS.dhs.gov	

## Description

USCIS is seeking follow on IT consultant services to assist in the undertaking a human-centered, design-based approach to help our organization innovate and grow; identify new ways to serve and support customers by uncovering needs and behaviors; support the agency to build a creative culture and the internal systems required to sustain innovation to launch new ventures and; use analytical tools and generative techniques to help clients see how their new or existing operations will look in the future, and build road maps for getting there. Anticipate awarding the requirement against NIH CIO-SP3 or GSA STARS II.

<b>APFS Number</b> F2020049630	NAICS Code 541512	Component CBP	Sub-component OIT
Contract Vehicle DWAC/CIO-SP3	<b>Dollar Range</b> \$10,000,000 to \$20,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent SaiTech		Contract Number HSBP1015J00445	Contract Complete May 24, 2024
Estimated Release April 10, 2020		Anticipated Award Quarter Q3 2020	
POC Name Kenneth Oppenheimer	<b>POC Phone</b> 571-468-4539	POC Email kenneth.oppenheimer@cbp.dhs.gov	

## Description

This Systems Technology Support requirement will provide services to ensure the successful deployment and continued operations of Passenger System Program Directorate (PSPD) systems. The service support requirements include installing, testing, uninstalling, integrating hardware devices with PSPD applications and the standard CBP image, system access management including TECS support for Virtual Terminal Access Method (VTAM) and web-based access, implementation support for PSPD applications and specialized equipment, compile and report observation of testing of CBP systems security patches, operating system patches, firmware updates and other critical and necessary patches on PSPD applications, and evaluating new or upgraded specialized devices for PSPD applications. It will also provide support services for all PSPD applications and to applications that impact traveler processing. The Contractor shall have in depth experience with Cloud Computing Technology in support of PSPD applications in the CBP OIT Cloud environment. The Contractor shall also manage communications, computer security, and strategic and tactical planning for the assigned tasks, along with prepare and update documents as required during the performance period.

<b>APFS Number</b> F2020049637	<b>NAICS Code</b> 332439	Component CBP	Sub-component OTD	
Contract Vehicle Contract	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release May 22, 2020		Anticipated Award Quarter Q4 2020	1 .	
POC Name Edward Hickey	POC Phone 575-748-0451	POC Email edward.m.hickey@cbp.dhs.gov		

Weapon lockboxes for Basic students at the FOA Academy in Glynco, GA and the Border Patrol Academy in Artesia, NM.

<b>APFS Number</b> F2020049655	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program HUBZone	Contract Status Recompetition
Incumbent AnaCapa & Veteran Technology		Contract Number 70SBUR-19-F-00000485; 70SBUR-19-F-0000097; 70SBUR-19-F-0000	Contract Complete April 30, 2021
Estimated Release April 17, 2020		Anticipated Award Quarter Q3 2020	
POC Name David Del Marr	POC Phone 202-272-9234	POC Email david.delmarr@uscis.dhs.gov	

# Description

The purpose of the requirement is for a vendor to provide authorized Splunk maintenance for USCIS. The anticipated award will cover maintenance such as tech support, asset replacement and updates. The intended strategy is FirstSource II, HUbZone track.

<b>APFS Number</b> F2020049676	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT	
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program SB	Contract Status Recompetition	
Incumbent Akira Technologies, Inc.		Contract Number 70B04C19F00000511	Contract Complete July 8, 2021	
Estimated Release April 30, 2020		Anticipated Award Quarter Q3 2020	·	
POC Name James Rice POC Phone 5714686456		POC Email James.P.Rice@cbp.dhs.gov		
<b>Description</b> PR 20115681	•	- 1		

<b>APFS Number</b> F2020049688	<b>NAICS Code</b> 541511	Component CBP	Sub-component OIT
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program SDVOSB	Contract Status New Requirement
Estimated Release April 6, 2020		Anticipated Award Quarter Q3 2020	
POC Name Kristen Godoy	<b>POC Phone</b> 703-921-7528	POC Email kristen.godoy@cbp.dhs.gov	

## Description

Okta as an Identity and Access management solution will provide authentication services for cloud and legacy applications. Okta will replace existing access management solutions primarily Oracle OAM providing cost efficiency for CBP. With CBP's Sailpoint implementation for Identity management, Okta (combined with Sailpoint) will furnish a result for cloud based applications.

<b>APFS Number</b> F2020049712	<b>NAICS Code</b> 561499	Component CBP	Sub-component OFO
Contract Vehicle PO	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program AbilityOne	Contract Status Recompetition

Incumbent ARC- IMPERIAL VALLEY		Contract Number HSBP1015C00021	Contract Complete Nov. 30, 2024
Estimated Release March 18, 2020		Anticipated Award Quarter Q3 2020	
POC Name SOFIA N. WATSON POC Phone 760-802-9203- CELL		POC Email SOFIA.N.WATSON@CBP.DHS.GOV	

PROCUREMENT TO SECURE CONTINUATION OF SENTRI ENROLLMENT CENTER CONTRACTOR EMPLOYEES UNDER A NEW PO REQUEST UNDER SOURCE AMERICA CONTRACT. TO SUPPORT THE UNITED STATES CUSTOMS AND BORDER PROTECTION SENTRI ENROLLMENT CENTER PROGRAM AND THE AREA PORT OF CALEXICO MISSION. REQUIREMENTS SHALL INCLUDE ADMINISTRATIVE SUPPORT SERVICES AT THE PORTS OF ENTRY, PERIOD OF PERFORMANCE OF ONE (1) BASE YEAR, WITH THREE (3) OPTION YEARS. THE CONTRACTOR SHOULD PROVIDE ON-SITE (WITHIN GOVERNMENT FACLITIES), CLERICAL AND ADMINISTRATIVE SUPPORT SERVICES DURING THE PERFORMANCE PERIOD. SUPPORT THE GOVERNMENT IN ENROLLING PROSPECTIVE APPLICANTS AND MAINTAINING MEMBERSHIP IN THE SENTRI AND GLOBAL ENTRY PROGRAMS. THE CONTRACTOR'S STAFF WILL BE INVOLVED IN ALL PHASES OF THE SENTRI APPLICANT VERIFICATION PROCESS NOT RESEVED FOR CBP OFFICERS. THE CONTRACTOR SHALL BE RESPONSIBLE FOR PROVIDING PERSONNEL TO PERFORM THE REQUIREMENTS OF THE INDIVIDUAL TASKS FOR PROVIDING SUPERVISION OF THE WORK PERFORMED AND FOR KEEPING ALL CONTRACT PERSONNEL INFORMED OF CHANGES AND METHODS OF OPERATION OF THE MISSION OF CBP AND THE OFFICE OF FIELD OPERATIONS.

<b>APFS Number</b> F2020049724	NAICS Code 611430	Component CBP	Sub-component None
Contract Vehicle DWAC/HCaTS	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program SB	Contract Status New Requirement
Estimated Release April 15, 2020		Anticipated Award Quarter Q3 2020	
POC Name Lindsey Fredman	<b>POC Phone</b> 304-535-5335	POC Email Lindsey.Fredman@CBP.DHS.GOV	

## Description

CBP requires vendor developed courseware for online learning. CBP will provide the content and SME's, the vendor will apply appropriate Instructional Design Methodologies and completed courseware for deployment to CBP's Learning Management System.

APFS Number F2020049742	NAICS Code 541511	Component CBP	Sub-component OIT	
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release April 20, 2020		Anticipated Award Quarter Q3 2020	·	
POC Name POC Phone 571-468-0260		POC Email Christina.J.Matias@cbp.dhs.gov		
<b>Description</b> Kubernetes-Konvoy SW		1		

<b>APFS Number</b> F2020049765	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent FS Partners		Contract Number PO 04C19F0240	Contract Complete May 2, 2021
Estimated Release April 20, 2020		Anticipated Award Quarter Q3 2020	
POC Name Ismail Bouferrache	POC Phone 571-468-8443	POC Email Ismail.Bouferrache@cbp.dhs.gov	

To purchase annual hardware and software (HW/SW) maintenance and software license support for the previously purchased Riverbed appliances.

<b>APFS Number</b> F2020049787	NAICS Code 561611	Component CBP	Sub-component HRM
Contract Vehicle PO	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program None	Contract Status Recompetition
Incumbent Fieldprint		Contract Number 70B06C19P00000777	Contract Complete Sept. 28, 2025
Estimated Release June 1, 2020		Anticipated Award Quarter Q4 2020	
POC Name Donovan Gruebele	POC Phone 952-857-3207	POC Email donovan.m.gruebele@cbp.dhs.gov	

## Description

Customs and Border Protection is seeking contracting support to collect electronic fingerprints of all new employees requiring a background check and all existing employees whenever they require a re-investigation. The contractor would be required to: - Schedule all participants for fingerprinting in coordination with the Hiring Center as requested by the Contracting Officer's Representative (COR). - Capture the electronic fingerprint for candidates requiring a background investigation as part of the National Agency Check. - Maintain a web-based data system, accessible remotely by CBP personnel per the Web Services and reporting requirements. - Provide all trained personnel to administer fingerprint functions at facilities nationwide.

<b>APFS Number</b> F2020049792	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None	
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program HUBZone	Contract Status Recompetition	
Incumbent Panamerica		Contract Number 70SBUR19F0000280	Contract Complete May 19, 2021	
Estimated Release May 10, 2020		Anticipated Award Quarter Q3 2020	·	
POC Name David Dahler	POC Phone 202-272-8513	POC Email david.dahler@uscis.dhs.gov		

# Description

The purpose of this requirement is to procure an annual software maintenance renewal for VEEAM software for USCIS. Follow on to contract 70SBUR19F0000280. The intended strategy is FirstSource II, HUBZone track.

<b>APFS Number</b> F2020049795	<b>NAICS Code</b> 541712	Component CBP	Sub-component Office of Air and Marine Operations	
Contract Vehicle BPA	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program None	Contract Status New Requirement	
Estimated Release May 1, 2020		Anticipated Award Quarter Q4 2020	· ·	
POC Name Randy Wllson	POC Phone 571-468-7555	POC Email randy.wilson@cbp.dhs.gov		

## Description

The purpose of this opprotunity is to provide CBP and DHS with cost estimation services to decrease the time it takes to develop life cycle cost estimates (LCCE) and ultimately improve the cost estimating capability for the agency.

<b>APFS Number</b> F2020049803	<b>NAICS Code</b> 541512	Component U.S. Citizenship & Immigration Services	Sub-component None
--------------------------------	--------------------------	---------------------------------------------------	-----------------------

Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release June 19, 2020		Anticipated Award Quarter Q4 2020	
POC Name Karen Walther POC Phone 202-309-3442		POC Email karen.n.walther@uscis.dhs.gov	

USCIS has a requirement for a contractor to provide professional services which specialize in Communications Security (COMSEC), Tactical Communications (TACCOM) Engineering and Implementation Services, Sensitive Systems and Sensitive Compartmented Information Facility (SCIF) Support. On-going professional services is needed for Governance, audit and security authorization. The anticipated strategy is an 8(a) STARS II direct and the vendor has not been selected.

<b>APFS Number</b> F2020049811	<b>NAICS Code</b> 237990	Component CBP	Sub-component BP
Contract Vehicle Contract	<b>Dollar Range</b> \$10,000,000 to \$20,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release April 20, 2020		Anticipated Award Quarter Q3 2020	
POC Name Robert Elledge	POC Phone 830-778-7095	POC Email ROBERT.E.ELLEDGE@cbp.dhs.gov	

## Description

To procure labor, supervision, tools, materials, parts, equipment, transportation, licenses, permits, certifications and management necessary to perform repairs and improvement services for TI assets in support of the CBP Tactical Infrastructure Portfolio. The majority of the technical support requirement will focus on tasks of maintenance, repair and improvement services specifically, performing activities for repairing the TI real property portfolio within the Del Rio and Big Bend East Sectors in Texas and in conjunction with CBP activities associated with border fences, buildings, structures, towers and access roads along the southwestern U.S./Mexico International border. Maintenance includes work required to preserve real property or equipment in such a condition that it may be effectively utilized for its designated purpose. The term includes work undertaken to prevent damage and/or failure that otherwise would be more costly to restore. Repairs include work to restore an existing asset to pre-existing condition and level of performance so that it may be effectively utilized for its designated purpose. Improvements include work that enhances the mission and functional capabilities of an asset through an addition, expansion, or adaptation. Any improvements included in this work effort will be confined to the existing TI footprint.

NAICS Code 541511	Component CBP	Sub-component None
<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program 8(a)	Contract Status New Requirement
	Anticipated Award Quarter Q3 2020	
<b>POC Phone</b> 202-325-4319	POC Email JAY.VISCONTI@CBP.DHS.GOV	
	541511  Dollar Range \$500,000 to \$1,000,000  POC Phone	Dollar Range Small Business Program 8(a)  Anticipated Award Quarter Q3 2020  POC Phone POC Email

## Description

The PMO seeks to procure both a Creator and Server Core Term License for Tableau Software via a sole source 8a set-aside.

<b>APFS Number</b> F2020049827	NAICS Code 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent Navitas Business Consulting		Contract Number 70SBUR19F00000529	Contract Complete Nov. 11, 2021
Estimated Release Oct. 1, 2020		Anticipated Award Quarter Q1 2021	

POC Name	POC Phone	POC Email
Steven Grunch	202-272-9393	steven.r.grunch@uscis.dhs.gov

The U.S. Citizenship and Immigration Services (USCIS) has a continued need to procure Multi-Cloud Security Engineer Services to build reusable security patterns and best practices for multiple clouds (Amazon Web Services, Microsoft Azure, Google Cloud Platform, Salesforce and others). USCIS requires the flexibility to quickly and securely select any of the cloud services that are compliant with federal and DHS standards. The intended strategy is a direct 8(a) award against 8(a) STARS II and the contractor has been identified.

<b>APFS Number</b> F2020049834	<b>NAICS Code</b> 541519	Component CBP	Sub-component None
Contract Vehicle DWAC/CIO-SP3	Dollar Range over \$100 million	Small Business Program SB	Contract Status New Requirement
Estimated Release May 4, 2020	•	Anticipated Award Quarter Q4 2020	•
POC Name Jessica Kopel	POC Phone 571-468-2423	POC Email jessica.c.kopel@cbp.dhs.gov	

## Description

This requirement is for Data and Meta Data Services and Vetting Support Services. Small Business set aside.

<b>APFS Number</b> F2020049841	<b>NAICS Code</b> 541511	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/8 (a) STARS II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release May 15, 2020	•	Anticipated Award Quarter Q4 2020	
POC Name Raghavender Sriram	POC Phone 202-738-0837	POC Email Raghavender.Sriram@uscis.dhs.go	V

## Description

The objective of this contract is to utilize Tier 3 service techniques to identify and solve core business needs through DevSecOps development framework by providing dedicated support for resolving trouble tickets and responding to service incidents; providing live chat support to resolve incidents in real-time and reduce the mean time to respond; and leveraging ELIS Knowledge-Based (KB) articles to help Tier 1/Tier 2 Support respond to basic trouble calls. The anticipated strategy is an 8(a) STARS II direct award. A vendor has already been identified.

<b>APFS Number</b> F2020049844	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT
Contract Vehicle	<b>Dollar Range</b>	Small Business Program	Contract Status Recompetition
GSA	\$20,000,000 to \$50,000,000	None	
Incumbent		Contract Number	Contract Complete
Sentrillion Corp		HSBP1015A00024	April 30, 2021
Estimated Release April 22, 2020		Anticipated Award Quarter Q3 2020	
POC Name	POC Phone	POC Email	
Sonya Freeman	202-344-1835	Sonya.L.Freeman@cbp.dhs.gov	

## Description

The U.S. Customs and Border Protection (CBP) Border Security Deployment Program (BSDP) Centralized Area Video Surveillance System (CAVSS) provides critical surveillance capabilities to CBP to support border security and safety mission goals primarily at U.S. Land Ports of Entry (LPOEs). The deployed CAVSS is composed of cameras, microphones, sensors, network equipment, monitors, workstations, and digital recording devices. The BSDP currently supports over 350 facilities including: Ports of Entry (land, air, and sea), U.S. Border Patrol, other surveillance centers; and over 4,000 users, 700 Network Video Recorders (NVR), 12,000 cameras, 2,000 microphones and 1,300 workstations. The current Video Management System (VMS) is ViconNet 6.x - 8.x and is used only for video surveillance. The desktop application is installed on Windows 10 Operating System using primarily Dell desktops and Vicon Digital Video Recorders (DVRs)/NVRs. These is a need to establish a bridge contract to cover a one year period for services.

<b>APFS Number</b> F2020049856	<b>NAICS Code</b> 541512	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle GWAC/MAC	<b>Dollar Range</b> \$10,000,000 to \$20,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent Acuity, Inc.		Contract Number 70SBUR18F000000691	Contract Complete June 13, 2026
Estimated Release March 1, 2021		Anticipated Award Quarter Q3 2021	
POC Name Bayne Brown	POC Phone (202) 815-1489	POC Email bayne.r.brown@uscis.dhs.gov	

USCIS has a need to procure Software Assest Management services for the USCIS, Office of Information Technology, Applied Technology Division (ATD).

ATD is looking for a vendor to provide highly skilled engineers with software asset management tool experience, analysts to support software licensing functions and experienced help desk professionals to fulfill software request. Vendor will have to be experienced in Licensing Optimization, Production Support, Security Support, Flexera Suite end to end support, 508 testing, Reporting and Software Licensing Subject Matter Expertise. A single award is contemplated using NIH CIO-SP3- Small Business.

<b>APFS Number</b> F2020049882	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program SB	Contract Status New Requirement
Estimated Release May 5, 2020	·	Anticipated Award Quarter Q3 2020	·
POC Name Melissa Blondin	POC Phone 802-872-9474	POC Email Melissa.A.Blondin@uscis.dhs.gov	

## Description

This buy will be for Wireless Core hardware and associated items needed to support a refresh in the field. This is a hardware and associated license buy; there are no installation services required, and all items will be delivered to one location. The anticipated strategy is FirstSource II, Small Business (SB) track.

<b>APFS Number</b> F2020049917	<b>NAICS Code</b> 541990	Component CBP	Sub-component Air and Marine
Contract Vehicle Other	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program None	Contract Status New Requirement
Estimated Release May 1, 2020		Anticipated Award Quarter Q3 2020	
POC Name Alex Hoffman	<b>POC Phone</b> 2023740366	POC Email alex.j.hoffman@cbp.dhs.gov	

## Description

Customs and Border Protection (CBP), Air and Marine Operations (AMO) is considering adding a medium unmanned aircraft system (mUAS) capability to its current UAS operations. MUAS typically weight 21 to 55 pounds, have a speed less than 250 knots, and operate at altitudes of 3,500 feet or less. In order to determine if a mUAS is beneficial for AMO, AMO has determined an operational demonstration is needed to provide the information required to make an informed decision.

<b>APFS Number</b> F2020049969	NAICS Code 238160	Component CBP	Sub-component BP
Contract Vehicle Contract	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release May 15, 2020		Anticipated Award Quarter Q3 2020	

POC Name	POC Phone	POC Email
Derril Mcdonald	619-690-7743	derril.mcdonald@cbp.dhs.gov

The San Diego Sector has multiple buildings that have failing Flat roof systems. The overview map and listing provides precise building locations, annotated with BE/BU. The buildings are single story, concrete masonry unit (CMU) wall and wood/steel frame design. The decks range from rubber membranes, asphalt cap sheet and metal standing seam. The locations provide environmental challenges that have drastic fluctuations in temperatures throughout the year. This expansion and contraction of roofing materials, pulls seams apart causing leaks. The cost value of repairing constants leaks and failed seams does not warrant the standard approach to roof repairs. The roofs have documented failures and leaks for the past 10 years and are in need of replacement or repair. The 2018 CBP Facility Condition Assessment listed; Roof Construction B1020 current status as "Action needed".

<b>APFS Number</b> F2020050009	NAICS Code	Component	Sub-component
	339920	CBP	BP
Contract Vehicle	<b>Dollar Range</b>	Small Business Program	Contract Status New Requirement
GSA	\$250,000 to \$500,000	SB	
Estimated Release April 10, 2020		Anticipated Award Quarter Q3 2020	
POC Name Stephen Traylor	<b>POC Phone</b> 915-834-5301	POC Email stephen.e.traylor@cbp.dhs.gov	

## Description

It is the intent of CBP/USBP/SOG BORSTAR to procure dry suits in order to protect current BORSTAR Operators during high-risk water rescue and enforcement operations.

<b>APFS Number</b> F2020050062	<b>NAICS Code</b>	Component	Sub-component	
	811219	CBP	BP	
Contract Vehicle PO	<b>Dollar Range</b> \$5,000,000 to \$10,000,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release April 16, 2020		Anticipated Award Quarter Q3 2020	1 ·	
POC Name	POC Phone	POC Email		
William Tim Franklin	202-313-1234	william.t.franklin@cbp.dhs.gov		

## Description

LGDS PMO is looking to acquire contractor services for the maintenance, sustainment, training, and installation/commissioning, and algorithm support services of Linear Ground Detection Systems (LGDS) systems that will be deployed along the Southwest border.

<b>APFS Number</b> F2020050070	NAICS Code 541519	Component CBP	Sub-component Office of Technology Innovation and Acquisition
Contract Vehicle GWAC/MAC	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program None	Contract Status New Requirement
Estimated Release April 13, 2020		Anticipated Award Quarter Q3 2020	
POC Name Kimberly Baranyk	POC Phone 7039216297	POC Email Kimberly.L.Baranyk@cbp.dhs.gov	

## Description

The purpose of this fixed-price contract is for the Contractor to provide annual software support for previously acquired Oracle software licenses. Support includes phone support, on-site maintenance, and software provisioning. The usage of these products is tied to mission critical CBP applications including ongoing Passenger, Targeting, Cargo, and Border Enforcement efforts. CBP has an Enterprise License Agreement scheduled to renew on August 1, 2020. This order co-terms licensing ending on 5/30/2020 with that order to ensure there is no gap in support for the period of 5/31/2020 through 7/31/2020.

APFS Number	NAICS Code	Component	Sub-component
F2020050072	532420	CBP	OFO

Contract Vehicle GSA	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program None	Contract Status New Requirement
Estimated Release April 8, 2020		Anticipated Award Quarter Q3 2020	
POC Name Dennis Deleski POC Phone 9157307233		POC Email lety.s.ramos@cbp.dhs.gov	

Request replacement of 35 current copiers with and additional 1 for a total of 36. Requirement due to 2 contracts expiring in June 2020. Copiers required for all Port of El Paso Ports of Entry and also the Tornillo/Guadalupe Port of Entry. Total of 27 Band 1B and 9 Band 1C copiers to be rented beginning 1 June 2020 until 31 May 2025.

<b>APFS Number</b> F2020050091	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle GWAC/MAC	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program SDVOSB	Contract Status Recompetition
Incumbent ValidaTek-Citi LLC		Contract Number 70SBUR18F00000114	Contract Complete June 30, 2025
Estimated Release March 1, 2021		Anticipated Award Quarter Q3 2021	
POC Name Ayanna (Tiki) Magee	POC Phone (228) 689-0639	POC Email ayanna.t.magee@uscis.dhs.gov	

## Description

The US Citizenship and Immigration Services (USCIS), Office of Information Technology (OIT) Enterprise Infrastructure Division (EID) has a requirement to obtain a service contract for operation of the USCIS Technical Operations Center (TOC) at Stennis Space Center, Stennis, MS. These services are critical in the monitoring, coordinating, remediating, and reporting for all network incidents, maintenance, and outages within the USCIS infrastructure. USCIS is currently reviewing responses received to its sources sought notice to determine the most appropriate GWAC for use, but plans on utilizing one of the SB contracts within the EAGLE NextGen portfolio.

<b>APFS Number</b> F2020050093	NAICS Code 541930	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle BPA	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program None	Contract Status Recompetition
Incumbent Lionbridge; Language Line; and Transperfect		Contract Number HSSCCG-15-A-00001; HSSCCG-15-A-00016; and HSSCCG-15-A-000	Contract Complete July 31, 2020
Estimated Release April 15, 2020		Anticipated Award Quarter Q3 2020	
POC Name Margaret Mayers	POC Phone (202) 272-1566	POC Email margaret.m.mayers@uscis.dhs.gov	

# Description

This requirement is to issue BPA Calls against USCIS language BPA (HSSCCG-15-A-00001, HSSCCG-15-A-00016 and HSSCCG-15-A-00017) for interpreter services. USCIS' Asylum Division requires monitoring services for interpreting and interpreter services for a diverse set of languages spoken by applicants applying for Asylum or in the Credible Fear or Reasonable Fear screening process. USCIS will write calls for Interpretation, language monitoring, and translation services, telephonic and in person. The services are required for the 10 USCIS Asylum Offices within the United States, other USCIS Facilities, and DHS Offices nationwide.

<b>APFS Number</b> F2020050100	NAICS Code 237990	<b>Component</b> CBP	Sub-component Facilities Management & Engineering
Contract Vehicle	<b>Dollar Range</b>	Small Business Program	Contract Status
Contract	\$1,000,000 to \$2,000,000	8(a)	New Requirement

Estimated Release April 28, 2020		Anticipated Award Quarter Q3 2020	
POC Name Charles Knief POC Phone 949-877-9135		POC Email charles.l.knief@cbp.dhs.gov	
Description This is a construction project to mitigate drainage onto, through and from a United States Border Patrol station in Colville, Washington			

<b>APFS Number</b> F2020050101	NAICS Code 561210	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle Contract	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program 8(a)	Contract Status Recompetition
Incumbent CC&C Management Services		Contract Number HSSCCG-15-C-00007	Contract Complete April 23, 2025
Estimated Release April 13, 2020		Anticipated Award Quarter Q3 2020	
POC Name Dion Phillips	POC Phone 202-272-8146	POC Email Dion.J.Phillips@uscis.dhs.gov	

The Department of Homeland Security (DHS), U.S. Citizenship and Immigration Services (USCIS), Office of Administration has a requirement for Property Management and Logistical Support and Moving and Relocation Services in support of USCIS operations at multiple USCIS facilities within the Washington, DC Metropolitan area. As a result, services are required to physically move property between and within its various facilities. Services shall be performed onsite at the USCIS headquarters facility primarily located at 5900 Auth Way, Camp Springs, MD 20588. Logistical, moving, and relocation support will include this location and others within the Metropolitan Washington DC area. An 8(a) sole source contract is anticipated. A potential vendor has already been selected.

<b>APFS Number</b> F2020050104	<b>NAICS Code</b> 541511	Component CBP	Sub-component Office of Technology Innovation and Acquisition
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$5,000,000 to \$10,000,000	Small Business Program SDVOSB	Contract Status Recompetition
Incumbent ALVAREZ AND ASSOCIATES LLC		Contract Number 70B04C19F00000408	Contract Complete July 19, 2021
Estimated Release May 5, 2020		Anticipated Award Quarter Q4 2020	
POC Name Kimberly Baranyk	POC Phone 7039216297	POC Email kimberly.l.baranyk@cbp.dhs.gov	

## Description

Provide licenses and annual software support for the Linux "Red Hat" software product. Support includes phone support, on-site maintenance, and software provisioning. The usage of these products is tied to mission critical CBP applications including ongoing Passenger, Targeting, Cargo, and Border Enforcement efforts.

<b>APFS Number</b> F2020050116	<b>NAICS Code</b>	Component	Sub-component
	334516	CBP	None
Contract Vehicle	<b>Dollar Range</b>	Small Business Program	Contract Status New Requirement
PO	\$500,000 to \$1,000,000	None	
Estimated Release May 4, 2020		Anticipated Award Quarter Q3 2020	
POC Name Matthew Birck	<b>POC Phone</b> 9733681861	POC Email MATTHEW.BIRCK@cbp.dhs.gov	

Procurement of one (1) 400 MHz Fourier Transform Nuclear Magnetic Resonance Spectrometer (NMR) for identifying the nature of the honey crossing our borders and help prevent misclassification or fraud in the correct application of duties and fines.

<b>APFS Number</b> F2020050120	<b>NAICS Code</b> 334511	Component CBP	Sub-component BP
Contract Vehicle GSA	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program SB	Contract Status New Requirement
Estimated Release April 15, 2020		Anticipated Award Quarter Q3 2020	
POC Name Jaye Purnell	POC Phone 2023443747	POC Email jaye.t.purnell@cbp.dhs.gov	

## Description

It is the intent of the U.S. Border Patrol Headquarters to upgrade, modernize and standardize the current inventory of Agent Issue binoculars. Border Patrol Headquarters has identified the need for a binocular with specific qualities, features, salient characteristics and properties which meet mission requirements.

<b>APFS Number</b> F2020050134	<b>NAICS Code</b> 541511	Component CBP	Sub-component OIT	
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program SB	Contract Status New Requirement	
Estimated Release May 1, 2020		Anticipated Award Quarter Q3 2020	·	
POC Name Christina Matias  POC Phone 5714680260		POC Email Christina.J.Matias@cbp.dhs.gov		
<b>Description</b> Elastic Stack SW Licenses	•	•		

<b>APFS Number</b> F2020050138	<b>NAICS Code</b> 541715	Component CBP	Sub-component Air and Marine
Contract Vehicle Order	<b>Dollar Range</b> \$1,000,000 to \$2,000,000	Small Business Program None	Contract Status New Requirement
Estimated Release April 20, 2020		Anticipated Award Quarter Q3 2020	
POC Name Timothy McKenzie	<b>POC Phone</b> 7579376747	POC Email timothy.e.mckenzie@cbp.dhs.gov	

## Description

By Q4 of FY20, SENSR program positions incorporate DHS system requirements to satisfy Presidential spectrum repurposing requirements while protecting DHS from loss of mission capability. Systems engineering analysis shall be conducted to support DHS in its spectrum regulatory planning and valuation, spectrum analysis, and systems engineering for the SENSR program. The objectives of this task order are to provide the DHS Government Sponsors with: Spectrum regulatory planning and valuation analysis to support key DHS decisions during SENSR acquisition milestones. - Targeted spectrum band evaluations and compatibility analysis (in coordination with FAA and DoD) to assess feasibility of the SENSR program. - Alternative radar system laydowns for consideration that best meet DHS operational needs for air surveillance radars. - Technical, acquisition, and programmatic risk analysis and mitigation plans as needed. - DHS support and representation at SENSR spectrum-related working groups.

<b>APFS Number</b> F2020050149	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT
Contract Vehicle BPA	Dollar Range over \$100 million	Small Business Program None	Contract Status New Requirement
Estimated Release May 2, 2020		Anticipated Award Quarter Q3 2020	

POC Name	POC Phone	POC Email
Michelle Nelson	571-468-5908	michelle.nelson@cbp.dhs.gov

In accordance with the single award Traveler Processing and Vetting Software (TPVS) Blanket Purchase Agreement (BPA) and all supporting documentation, the scope of this Task Order (TO) is to procure the full range of life cycle services for Customs and Border Protection (CBP) Passenger Systems Program Directorate (PSPD) suite of TPVS applications and related specialized equipment for one year. Additionally, this one year task order will include development of capabilities, applications, and enhancements, modernization of existing applications and support of specialized equipment in response to evolving technologies, threats, and mission requirements in direct support of the Department of Homeland Security (DHS) and CBP in their mission critical initiatives to protect the borders (air, land, and sea) of the United States.

<b>APFS Number</b> F2020050155	<b>NAICS Code</b> 517312	Component CBP	Sub-component None
Contract Vehicle GSA	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program None	Contract Status New Requirement
Estimated Release April 16, 2020		Anticipated Award Quarter Q3 2020	
POC Name Amber Tackett	<b>POC Phone</b> 313-496-2193	POC Email amber.m.tackett@cbp.dhs.gov	

## Description

The Detroit Field Operations is requesting to switch AT&T networks from the Standard network to FirstNet. We are also requesting 5 iPhone XR's or equivalent with cases.

<b>APFS Number</b> F2020050170	NAICS Code 561210	Component CBP	Sub-component Facilities Management & Engineering
Contract Vehicle PO	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program None	Contract Status New Requirement
Estimated Release April 25, 2020		Anticipated Award Quarter Q3 2025	
POC Name William Marks	<b>POC Phone</b> 214-701-6533	POC Email william.r.marks@cbp.dhs.gov	

## Description

The Contractor shall provide a contiguous training facility located within a 40 mile radius of the Advanced Training Center. The training facility shall be Contractor owned and include the following: • 100 yard Firearms Range • Warehouse Space

<b>APFS Number</b> F2020050172	NAICS Code 236220	Component CBP	Sub-component Facilities Management & Engineering
Contract Vehicle Contract	<b>Dollar Range</b> \$500,000 to \$1,000,000	Small Business Program 8(a)	Contract Status New Requirement
Estimated Release April 24, 2020		Anticipated Award Quarter Q3 2020	
POC Name William Patrick Barnes	<b>POC Phone</b> 949-795-2872	POC Email william.p.barnes@cbp.dhs.gov	

## Description

CBP requires a Contractor to design, construct, furnish and install all requirements and equipment to meet the new Jane Doe Lawsuit requirements for holding detainees. Work includes select demolition, and installing a laundry trailer, a steel shipping container, new bunkbeds, drinking fountains, video surveillance cameras and showers, to include all required plumbing, electrical and security infrastructure.

<b>APFS Number</b> F2020050186	<b>NAICS Code</b> 541611	Component CBP	Sub-component None
Contract Vehicle Contract	<b>Dollar Range</b> \$5,000,000 to \$10,000,000	Small Business Program 8(a)	Contract Status Recompetition

Incumbent The Agile Group LLC		Contract Number 01C19C0011	Contract Complete Nov. 30, 2025
Estimated Release May 13, 2020		Anticipated Award Quarter Q1 2021	
POC Name Clifton Greenhow POC Phone		POC Email clifton.w.greenhow@cbp.dhs.gov	

The purpose of the solicitation is to provide contractor support to assist CBP's OFAM and its subordinate offices with executive support and administrative support services. CBP seeks contractor support to perform essential executive tasks in order to coordinate program requirements effectively and help ensure the accomplishment of OFAM's responsibilities.

<b>APFS Number</b> F2020050187	<b>NAICS Code</b> 541519	Component U.S. Citizenship & Immigration Services	Sub-component None
Contract Vehicle DWAC/FirstSource II	<b>Dollar Range</b> \$2,000,000 to \$5,000,000	Small Business Program HUBZone	Contract Status New Requirement
Estimated Release June 1, 2020		Anticipated Award Quarter Q4 2020	
POC Name Dedglan Freeman	POC Phone 202-272-8923	POC Email Dedglan.D.Freeman@uscis.dhs.gov	

## Description

Consolidated Information Technology Purchase (FY20-03) of IT end user equipment for Titan Refresh 2020 Q3/Q4. ITFS will purchase 4,229 pieces of equipment to include workstations, monitors, notebooks, scanners, and printers. This order is primarily for implementation of Field Offices and Asylums as a part of the Titan Refresh FY20 approved plan. This is to replace equipment, purchased every 3-4 years, per our long term refresh schedule for consolidated IT purchases.

<b>APFS Number</b> F2020050196	<b>NAICS Code</b> 561210	Component CBP	Sub-component None	
Contract Vehicle PO	<b>Dollar Range</b> \$250,000 to \$500,000	Small Business Program SB	Contract Status Recompetition	
Incumbent Honor Cleaning LLC		Contract Number 1015P00275	Contract Complete June 14, 2025	
Estimated Release May 11, 2020		Anticipated Award Quarter Q3 2020	· ·	
POC Name :Leslie Register	<b>POC Phone</b> 9045663611	POC Email leslie.d.register@cbp.dhs.gov		

# Description

The Jacksonville Air and Marine Branch requires a General Maintenance Worker for our facility. The contractor's responsibility of Facility Maintenance and Grounds Maintenance is to maintain buildings and grounds to assure an attractive, safe, clean, and serviceable facility.

<b>APFS Number</b> F2020050204	<b>NAICS Code</b> 541519	Component CBP	Sub-component OIT
Contract Vehicle DWAC/CIO-SP3	<b>Dollar Range</b> \$20,000,000 to \$50,000,000	Small Business Program SB	Contract Status Recompetition
Incumbent DEV Technology Group Inc.		Contract Number HSBP1016J00050	Contract Complete Oct. 25, 2024
Estimated Release May 15, 2020		Anticipated Award Quarter Q1 2021	
POC Name Kenneth Oppenheimer	POC Phone 703-627-3287	POC Email kenneth.oppenheimer@cbp.dhs.gov	

PR# 20118894: The Department of Homeland Security (DHS), Customs and Border Protection (CBP), Enterprise Services (ES), Office of Information Technology (OIT), Passenger System Program Directorate (PSPD) requires services to support the organizational processes that provide for internal controls, management oversight, and technical support for Process Management and Information Systems Security. The scope of work includes: Process Management - Process Management involves working to standardize and improve PSPD software development and maintenance processes and identify and incorporate best practices. These improvements will result in more accurate project planning, scheduling, and monitoring. Areas of focus will be quality control, Section 508 compliance, technical writing, directorate support, SharePoint, and responding to audit requests. Information Systems Security - Provide support to CBP Passenger Systems Program Directorate in areas of Information System Security. Activities will be in compliance with all federal security requirements to reduce risk to the enterprise. Work with teams inside of OIT and PSPD to review work products, verify compliance with all DHS and FISMA requirements, and DISAs Security Technical Implementation Guides (STIGs) and Security Requirements Guides (SRGs). Support will also include the need to create/add/update Authorization to Operate's for PSPD applications. This work is time sensitive and will require a schedule-driven approach to meet all milestones during the lifecycle. Coordination with the various teams will be key to success for this work area to include testing and addressing the security controls. Production Monitoring - Provide 24x7x365 support in monitoring application health for PSPD in support of the mission. This includes incident management when applications fail to meet SLA's. When applications alert the production monitoring support will alert the respect teams to remediate the incident as quickly as possible. Production monitoring will also work with the devel